



Finland GETTING TO KNOW THE PEOPLE



BUSINESS ETIQUETTE

- Be punctual, or better still, slightly early. Being punctual is a sign of respect and efficiency.
- When meeting, Finns shake hands and make eye contact.
- Expect a bare minimum of small talk, if any, before getting into the business discussion.



LOCAL MENTALITY

- Finland is ranked #1 as the happiest country in the world.
- Finns have a strong sense of national identity. They would be happy if visitors knew something about the achievements of well-known Finns in sports and culture.
- Finns drink coffee anywhere and everywhere. More coffee per person is drunk in Finland than anywhere else in the world!



