

# North America

## Shipping Rates & Times



### UNITED STATES

[Includes the continental United States, Alaska, Hawaii, U.S. territories (excluding Puerto Rico), and U.S. military codes (AA, AE, AP, and AS)].

	Shipping	Total Order Amount (Pre-Tax)	Shipping Cost
Wholesale	Ground	Less than \$50	\$8.95
		More than \$50	\$10.95 or 7% of order total (whichever is greater)
	Next Day <sup>1</sup>	Less than \$50	Same as ground rate, plus \$22
		More than \$50	
	2nd Day <sup>1</sup>	Less than \$50	Same as ground rate, plus \$17
		More than \$50	
	3rd Day <sup>1</sup>	Less than \$50	Same as ground rate, plus \$14
		More than \$50	
	Will Call Pickup (Gilbert, AZ)	N/A	\$7.50 (flat rate)
	Retail	Ground	Less than \$50
More than \$50			\$10.95 or 5% of order total (whichever is greater)
Next Day <sup>1</sup>		Less than \$50	Same as ground rate, plus \$22
		More than \$50	
2nd Day <sup>1</sup>		Less than \$50	Same as ground rate, plus \$17
		More than \$50	
3rd Day <sup>1</sup>		Less than \$50	Same as ground rate, plus \$14
		More than \$50	
Will Call Pickup (Gilbert, AZ)		N/A	\$7.50 (flat rate)

<sup>1</sup> Expedited shipping not available for U.S. territories or military codes (AA, AE, AP, and AS). Orders shipped outside of the continental United States, Alaska, or Hawaii are shipped via the U.S. Postal Service (USPS).

All fees subject to change. Shipping costs do not include any additional fees associated with the U.S. Summer Cooler Program for heat-sensitive products during May–October.

## WHEN WILL MY ORDER SHIP?

Order Processed	Ground	Expedited	Will Call Availability
Monday - Friday	Next business day	Same day <sup>2</sup>	Next business day <sup>3</sup>
Saturday - Sunday	Monday or next business day	Monday or next business day	Monday or next business day <sup>3</sup>

<sup>2</sup> The deadline for same-day shipping on expedited orders is based on the location of the distribution center. Expedited orders placed after 12 p.m. local time for the distribution center may not ship until the following business day.

<sup>3</sup> Will Call orders not picked up after 10 business days will be shipped at the purchaser's expense using ground service to the default shipping address listed on the account.

## WHEN WILL MY ORDER ARRIVE?

Shipping Option	Continental U.S.	Hawaii & Alaska
Ground	Up to 5 business days	Up to 10 business days
Next Day <sup>4</sup>	1 business day	1 business day
2nd Day <sup>4</sup>	2 business days	2 business days
3rd Day <sup>4</sup>	3 business days	3 business days

<sup>4</sup> Expedited shipping not available for U.S. territories or military codes (AA, AE, AP, and AS).



## CANADA

	Shipping	Total Order Amount (Pre-Tax)	Shipping Cost
Wholesale	Canada Ground	Less than \$50	\$8.95
		More than \$50	\$10.95 or 7% of order total (whichever is greater)
	Canada Expedited	Less than \$50	Same as ground rate, plus \$22
		More than \$50	
Retail	Canada Ground	Less than \$50	\$8.95
		More than \$50	\$10.95 or 5% of order total (whichever is greater)
	Canada Expedited	Less than \$50	Same as ground rate, plus \$22
		More than \$50	

## WHEN WILL MY ORDER SHIP?

Order Processed	Ground	Expedited
Monday - Friday	Next business day	Next business day
Saturday - Sunday	Monday or next business day	Monday or next business day

## WHEN WILL MY ORDER ARRIVE?

Shipping Option	Shipping Time Frame
Ground	Up to 10 business days <sup>5</sup>
Expedited	Up to 3 business days

<sup>5</sup> Ground orders can take up to 10 business days for remote parts of Canada. Depending on your location, the package may be transferred from UPS to Canada Post for delivery.



## PUERTO RICO

	Shipping	Total Order Amount (Pre-Tax)	Shipping Cost
Wholesale	USPS <sup>6</sup>	Less than \$50	\$11.95
		More than \$50	\$13.95 or 8% of order total (whichever is greater)
	Will Call Pickup	N/A	\$5 (flat rate)
Retail	USPS <sup>6</sup>	Less than \$50	\$11.95
		More than \$50	\$13.95 or 6% of order total (whichever is greater)
	Will Call Pickup	N/A	\$5 (flat rate)

<sup>6</sup> Expedited shipping not available in Puerto Rico.

All fees subject to change. Shipping costs do not include any additional fees associated with heat-sensitive products.

### WHEN WILL MY ORDER SHIP?

Order Processed	USPS	Will Call Availability
Monday - Friday	Next business day	Next business day <sup>7</sup>
Saturday - Sunday	Monday or next business day	Monday or next business day <sup>7</sup>

<sup>7</sup> Will Call orders not picked up after seven business days will be shipped at the purchaser's expense via the U.S. Postal Service to the default shipping address listed on the account.

### WHEN WILL MY ORDER ARRIVE?

Shipping Option	Shipping Time Frame
U.S. Postal Service	Up to 3 business days